# 2024-2025 Subscription Program



998 Church Hill Road • Pittsburgh, PA 15205 Business Office: (412) 787-5044 Emergencies: Dial 9-1-1



WWW.ROBINSONEMS.ORG

#### Dear Resident:

Enclosed please find your Robinson EMS subscription application.

Your paid subscription will help us continue to protect you and your loved ones - 24 hours a day, 7 days a week in Robinson Township and the Boroughs of Rosslyn Farms and Thornburg.

Your paid subscription is vitally important in helping Robinson EMS, a non-profit organization, keep up with the ever increasing costs of buying ambulances, sophisticated life saving medical equipment and training for our dedicated personnel.

Your paid subscription can also save you hundreds of dollars as it provides you with a **50% discount** on any out-of-pocket expenses related to emergency ambulance services provided by Robinson EMS.

Protect yourself and your family today! Complete the attached subscription application and return it with your payment.

Thank you, in advance, for your continued support!

Help Us to Help You!



# **ROBINSON EMS**

### **SUBSCRIPTION RATES:**

Individual - \$50 Family - \$70 Senior Citizen Individual - \$45 Senior Citizen Couple - \$55

### 2024-2025 Subscription Program

### Please complete the following:

Subscription Rate:	\$ 
Donation (Optional):	\$ 
Total Enclosed:	\$ 

Please make necessary corrections to name and address.

# 2 Easy Ways to Subscribe:

- 1. Check (Make payable to Robinson EMS)
- 2. PayPal (Visit www.robinsonems.org)

Don't forget to complete the back of this form!

Senior Citizen rates apply to residents 62 years of age and older.



SUBSCRIPTION CARD

NAME:

Valid: October 1, 2024 - September 30, 2025

Business Office: (412) 787-5044 Emergencies Dial 9-1-1

# FREQUENTLY ASKED SUBSCRIPTION QUESTIONS

### Q. Why should I become a subscriber to Robinson EMS?

A. Your paid subscription can save you hundreds of dollars! Subscribers receive a 50% discount on any out-of-pocket expenses (deductibles, co-payments, etc.) related to medically necessary emergency ambulance service (provided by Robinson EMS) to the closest appropriate medical facility. In addition, subscribers receive discounts on other types of transportation services provided by Robinson EMS, such as scheduled ambulance transports. Your subscription also assures that Robinson EMS will have the staff, vehicles and equipment required to provide around-the-clock emergency protection for you and your family.

## Q. Do I need a subscription if I have health insurance?

A. Yes! Most insurance companies do not pay 100% of total ambulance charges. In fact, most insurance plans require that you pay a co-payment and/or deductible. Your paid subscription assures that you will receive a 50% discount on any of these out-of-pocket expenses - when related to emergency ambulance service provided by Robinson EMS. Non-subscribers are often responsible for full payment of any and all applicable ambulance charges, which can exceed \$1,000.00 per trip.

# Q. What should I do if my insurance company sends me a check for payment of services provided by Robinson EMS?

A. All recipients of service are required to immediately forward any and all reimbursement received to Robinson EMS. Failure to do so will result in the immediate termination of any subscription agreement and you will be held responsible for payment of all outstanding balances.

## Q. How is Robinson EMS reimbursed if I am transported to the hospital?

A. In the event that you need emergency ambulance service, Robinson EMS will submit a bill to your insurance company. Insurance payments are then applied to your balance. Once all insurance payments are applied, subscribers receive a 50% discount on any remaining out-of-pocket expenses for emergency ambulance services. The subscriber discount is applied - no matter how frequently you require medically necessary emergency ambulance service.

## Q. What is NOT covered by a subscription?

- A. The following services ARE NOT covered by your subscription:
  - 1) Certain ambulance transports (emergent and non-emergent), which may be denied or deemed outside the limits of your insurance coverage and/ or do not meet established medical necessity criteria\*
  - Any charges related to long distance ambulance mileage charges or transport fees, which are based solely on patient and/or physician preference\* \*Subscribers will receive a 50% discount on any applicable out-of-pocket expenses related to these noncovered services provided by Robinson EMS.

### **United Way Contributions**

If you are interested in supporting us (in addition to your subscription payment), please designate Robinson EMS as your charitable organization recipient with United Way. Our agency number is 19141530. Thank you!

The official registration and financial information of Robinson EMS may be obtained from the Pennsylvania Department of State by calling toll-free, within Pennsylvania, 1-800-732-0999. Registration does not imply endorsement.

Telephone Number: (

R	OBI	NSON
	EMER	GENCY
MI	EDICAL	<b>SERVICES</b>

www.robinsonems.org

This subscription entitles holder to unlimited Emergency Medical Service and additional ancillary services, when available, until September 30, 2025, subject to terms and conditions which are available upon request.

Robinson EMS reserves the right to all available third party claims.

THANK YOU FOR YOUR SUPPORT

(412) 787-5044

Return	this	comp	leted	form	with	pay	vment.
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Please print the names of everyone residing in your home.

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